California Mental Health Services Authority

Core Competencies- Justice Involved Specialization for Certified Medi-Cal Peer Support Specialists

Introduction

Peer Support is a proven tool for enhancing the recoveries of people with mental illness and/or substance use challenges. Senate Bill 803 (SB 803) recognizes the benefit that peer support provides to individuals and families with mental health and substance use difficulties and the increased diversity and effectiveness peers bring to the mental health workforce. In alignment with SB 803, the Department of Health Care Services (DHCS) established statewide requirements for the development of a program to certify Peer Support Specialists, creating a new Medi-Cal provider type and service categories that will be reimbursable through Medi-Cal. The California Mental Health Services Authority (CalMHSA) is implementing a Peer Support Specialist Certification program on behalf of interested county mental health and behavioral health plans. Specifically, this report focuses on additional training and skills for certified Medi-Cal Peer Support Specialists who provide peer support to individuals with criminal justice involvement.

As part of this implementation plan, CalMHSA has undergone a thorough landscape analysis of existing Peer Certification programs across the United States to compare core curriculums, training standards, required skills, and best practices. This landscape analysis will focus on the core skills and practices of peer support for persons with criminal justice involvement, a priority specialization area which was identified by community members and stakeholders in California. Employment of Peer Support Specialists who work with individuals involved in the justice system is a growing practice. Acceptance of employing peers with lived experience to help others successfully navigate the criminal justice system has increased in recent years because it is effective in reducing recidivism and improving lives of service recipients. As the specialization of peer support services for persons with criminal justice involvement has gained wider acceptance, so has the need for developing standards of practice. Those evolving standards will be explored in this report. Peer support is a person-centered, strengths-based support system offered to individuals who are involved in the criminal justice system who have mental health and/or substance use disorders. Peer support for persons with criminal justice involvement often starts from initial contact with law enforcement and supports continue through re-entry and reintegration into the community after release from incarceration. Peer Support Specialists are invaluable in helping identify resources within the community, including employment and housing opportunities, which may pose barriers for individuals with criminal justice involvement. Peer support can lead to successful reintegration into the community and a reduction of individuals with mental illness in the criminal justice system.

Peer support for persons with criminal justice involvement is based on principles of selfdetermination and an awareness that involvement in the criminal justice system is inherently traumatic. Using a trauma informed approach, peers with lived experience of criminal justice involvement act as credible role models, support pro-social behaviors, encourage compliance with probation/parole requirements, and provide the hope that there is a better life possible for individuals leaving the criminal justice system.

Background

Mental Health Services: Peer Support Specialist Certification Program Act of 2020

Senate Bill 803 (SB 803), authored by California State Senator Jim Beall is the "Mental Health Services: Peer Support Specialist Certification Program Act of 2020." It sets a standard of seventeen Core Competencies that every Peer Support Specialist is required to know to be certified as a practitioner. In California, this creates a new provider and service type eligible for Medi-Cal reimbursement through the county mental health and behavioral health plans. The Department of Health Care Services will create guidance of reimbursement requirements.

To be a certified Medi-Cal Peer Support Specialist an individual must meet the following qualifications:

- Be at least 18 years of age.
- Possess a high school diploma or equivalent degree.
- Be self-identified as having experience with the process of recovery from mental illness or substance use disorder, either as a consumer of these services or as the parent, caregiver or family member of a consumer.
- Be willing to share their experience.
- Have a strong dedication to recovery.
- Agree, in writing, to adhere to a code of ethics.

- Successfully complete the curriculum and training requirements for a peer support specialist.
- Pass a certification examination approved by DHCS for a peer support specialist.

Core Competencies for Medi-Cal Peer Support Specialists

The training curriculum for Peer Support specialists must incorporate the following core competencies: 1) The concepts of hope, recovery, and wellness; 2) The role of advocacy; 3) The role of consumers and family members; 4) Psychiatric rehabilitation skills and service delivery, and addiction recovery principles, including defined practices; 5) Cultural and structural competence trainings; 6) Trauma-informed care; 7) Group facilitation skills; 8) Self-awareness and self-care; 9) Co-occurring disorders of mental health and substance use; 10) Conflict resolution; 11) Professional boundaries and ethics; 12) Preparation for employment opportunities, including study and test-taking skills, application and résumé preparation, interviewing, and other potential requirements for employment; 13) Safety and crisis planning; 14) Navigation of, and referral to, other services; 15) Documentation skills and standards; 16) Confidentiality; 17) Digital literacy

In California, a single certification exists for the Medi-Cal Peer Support Specialists who meet the certification requirements noted above. Additionally, a certified Medi-Cal Peer Support Specialist may elect to receive training in any of the 4 areas of specialization: 1) Parent, Caregiver, Family Member Peer; 2) Working with persons who are in crisis; 3) Working with persons who are involved in the criminal justice system; and 4) Working with persons who are unhoused. The areas of specialization offer a certificate of completion and no state certification exists for the areas of specialization. For this report, we will provide a high-level overview of the essential components to each core competency for certified Medi-Cal Peer Support Specialists who plan to work with persons who are involved in the criminal justice system. Specifically, we will review the core training curriculum for the certified Medi-Cal Peer Support Specialists and identify any additional training areas of focus for this area of specialization.

Conclusion

Based on our review of available information, when surveyed, criminal justice involved individuals identified and ranked six peer characteristics they found most important.

- 1. A history of incarceration and successful reentry.¹
- 2. A history of overcoming trauma.
- 3. A history of addiction and recovery.
- 4. The age of the mentor.
- 5. The race of the mentor.
- 6. The gender of the mentor.

A history of incarceration and the impact of trauma were the most important characteristics for an individual offering peer support to an individual with criminal justice involvement. Support by a peer with personal lived experience with aspects of criminal justice involvement and successful community reentry was considered central to the peer relationship.

Core Competencies Identified

The following table contains a summary of Core Competencies and related skills for peer support for persons with criminal justice involvement. The data was collected from a range of sources including: "Forensic Peer Specialists: An Emerging Workforce" from the Center for Behavioral Health Services and Criminal Justice Research (June 2011); "Substance Use Disorder Forensic Peer Best Practices Curriculum" by Michael Razavi, MPH, PRC, CADC I, CPS & Joan Ayala, MSW, CADC III, CRM (May 2017); "THE SEQUENTIAL INTERCEPT MODEL: Advancing Community-Based Solutions for Justice-Involved People with Mental and Substance Use Disorders" by PRA (Policy Research Associates); "Forensic Peer Support: The role of the forensic peer within the Sequential Intercept Model" by Christopher Gonzalez, MAEd & Brett W Matossian, BHT (2017); "Peer Support within Criminal Justice Settings: The Role of Forensic Peer Specialists" by Larry Davidson, Ph.D., and Michael Rowe, Ph.D. (May 2008); and "Peer Support Roles in Criminal Justice Settings" by SAMHSA, (Substance Abuse Mental Health Services Administration) (August 2017).

This summary is not meant to be exhaustive but to provide an overview of necessary skills and offer sample field practices that may be used to support individuals with criminal justice involvement and mental health and/or substance use disorders recover and create lives of freedom for themselves.

¹ Razavi, Michael, Ayala, Joan (2017). Substance Use Disorder Forensic Peer Best Practices Curriculum

Comparison between Core Competencies for Medi-Cal Peer Support Specialists and Area of Specialization

1. The concepts of hope, recovery, and 1. Application	with Persons – Justice
	Involved
 Skills that can be assigned to this core competency include: The ability to promote hope, the potential for change, and personal empowerment. The ability to create healing relationships based on respect, compassion, open and honest communication, active listening, and cultural humility. How to foster individual choice and self-determination. How to establish and maintain relationships based on mutuality, respect, acceptance, and compassion. Understand the peer experience. Demonstrate consistent support to individuals during times of wellness as well as during challenging times. Demonstrate non-judgmental behavior. Apply principles of empowerment. Define the concept of a wellness-focused approach to recovery. Address internal and external stigma. Know the basic five stages in the recovery process and what is helpful and not helpful at each stage. Know the role of peer support services at each stage of the recovery process 	n of Lived Experience s of self and societal, self- ; embody peer recovery e model recovery) be assigned to this core ncludes: ed experience in all or most ntinuum of the criminal vstems, including arrests, n, arraignment, court ngs, sentencing, diversion, ation, probation, and/or oport and trust through ived experience. orsonal lived experiences in t demonstrate how to in recovery and reentry. edible role models to als transitioning from activity to pro-social rs, perspective, and

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons – Justice Involved
 Identify beliefs and values individuals hold that work against recovery. Be Strengths-Based. Know the difference between treatment goals and recovery goals. Know the difference between focusing on the symptoms of mental health and substance use challenges and focusing on their impact on individuals and families. Understand the role of culture in recovery. Be trauma informed. Promote a wellness-focused approach to recovery. Be able to identify the beliefs and values an individual holds that support and enrich their recovery. Be able to identify the beliefs and values an individual holds that works against their recovery. Know the five stages in the recovery process, what is helpful and not helpful at each stage and the role of peer support services at each stage of the recovery as defined by the federal Substance Abuse and Mental Health Services Administration (SAMHSA). 	 Be able to communicate own lived experience in a way that is non-judgmental. Have the ability to promote hope, the potential for change, and personal empowerment. Understand and apply recovery concepts from a reentry perspective. Share personal lived experiences following reentry and model the ways to advance recovery through coaching. Embody the potential for recovery for people who confront the dual stigmas associated with serious mental illnesses and criminal justice system involvement. Maintain freedom and model hope for a future free of incarceration. Help individuals evaluate their choices more effectively and provide guidance about appropriate interpersonal skills and ways of coping, ultimately increasing self-efficacy. Inspire hope and the possibility of positive change through appropriate self-disclosure of their own histories, by consistently modeling recovery behaviors, and being a continual role model in recovery from addiction and crime. Be able to identify and address barriers to success that prevent rehabilitation.

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Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons - Justice
2. The Dala of Advisor at	Involved
2. The Role of Advocacy.	2. <u>Role of Advocacy</u>
Skills that can be assigned to this core	(peer-to-peer relationship, trauma
Skills that can be assigned to this core competency includes:	informed, person centered, strengths
 Develop a working knowledge of the 	based, skill building, future planning)
terms "peer support", "peer", and	Skills that can be assigned to this core
"recovery" as established by the	competency includes:
Substance Abuse and Mental Health	 Communicate to individuals their
Services Administration (SAMHSA) and	rights and responsibilities.
the International Association of Peer	 Act as advocates for individuals at the
Supporters (NAPS).	individual and systems levels.
 Develop a working knowledge of the 	 Model appropriate advocacy within the
SAMHSA and NAPS guiding principles,	varying service delivery systems.
practice guidelines, and core values of	Promote recovery principles including
peer support.	self-advocacy and empowerment
 Understand the basic structure of the 	strategies.
state Mental Health System (MHS) and	 Improve civic engagement to support
how it works.	self-advocacy.
 Know the civil and human rights 	 Assist individuals in advocating for the
foundations from which the peer	correction of inaccurate entries in their
support movement arose, including	criminal records.
issues related to prejudice,	 Work with individuals to explain
discrimination, and stigma associated	misleading charges or convictions to
with behavioral health.	potential landlords or employers.
 Understand how peer support is shifting 	 Knowledge of linkage to legal aid
care from an illness model to a recovery	resources.
 model. Know strategies to address internal and 	 Knowledge of resources to amployment apportunities for
 Know strategies to address internal and external stigma. 	employment opportunities for individuals re-entering the community.
 Use knowledge of legal resources and 	 Advocate for recipients of behavioral
advocacy organizations to help an	healthcare when they are unable to
individual build an advocacy plan.	advocate for themselves.
 Help Peers develop self-advocacy skills. 	 Knowledge of diversion programs,
 Advocate for multiple pathways to 	including advocacy and access to
recovery/wellness.	services.
 Know how to teach advocacy strategies 	 Educate stakeholders in the criminal
that promote Self-Determination.	justice system about mental health
 Model how to self-advocate. 	and substance use recovery.

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons - Justice
	Involved
 Have a basic knowledge of empowerment and the goals and objectives of the consumer movement. Understand relevant rights and laws (ADA, HIPAA, Olmstead, etc.) to ensure that peers' rights are respected. 	 Model disclosure of justice involvement to reduce internal and social stigma. Help navigate child welfare issues and/or support meeting mandate requirements. Support with navigation and resources of other human services systems (housing, social security, employment, etc.). Knowledge of resources to address co- occurring issues/conditions, including mental health, substance use disorder treatment, and physical health care.
Medi-Cal Peer Support Specialist	Core Competencies for Specialization -

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons – Justice
	Involved
3. The role of consumers and family	3. The role of consumers and family
members.	<u>members.</u>
 Skills that can be assigned to this core competency include: The role of consumer peer support specialists is to support other consumers through shared lived experience. The role of family peer support specialists is to support other family members through shared lived experience. The role of peers or family members is to use their experience to role model 	 Skills that can be assigned to this core competency include: Use strengths-based approaches when interacting with individuals, setting goals, and engaging with communities. Support individuals in strengthening or acquiring life skills. Help individuals learn emotional
 resiliency and recovery to their peers. The role of consumers or family members is to give permission to 	regulation skills (i.e., mindfulness, attention shifting, forward looking, and reframing).

recognize when self-care is needed and to practice it.

- Use personal stories of lived experience to support and empower the person receiving services.
- To build community and a sense of meaning and fulfillment.
- Advocates for the needs and desires of individuals in treatment team meetings, community services, living situations, and with family.
- Connect people to independent social support networks particularly self-help support groups.
- Recovery involves individual, family, and community strengths and responsibility.
- Individuals, families, and communities have strengths and resources that serve as a foundation for recovery. In addition, individuals have a personal responsibility for their own self-care and journeys of recovery. Individuals should be supported in speaking for themselves.
- Relate to the individual as an advocate.
- Advocate within systems to promote person-centered recovery/wellness support services.
- Describe the individual's rights and responsibilities.
- Explain importance of self-advocacy as a component of recovery/wellness.
- Differentiate between the levels of advocacy.
- Demonstrate a working knowledge of relevant rights and laws to ensure that the individual's rights are maintained.
- Uses knowledge of relevant rights and laws (ADA, HIPAA, Olmstead, etc.) to ensure that individuals rights are respected.
- Uses knowledge of legal resources and advocacy organization to build an advocacy plan.

- Use trauma-informed approaches to understand the impact on social isolation from community and family or natural support systems previously in place.
- Motivate individuals to meet required justice involved obligations, including initial detention/diversion, presentencing, and/or post-release.
- Role model appropriate advocacy throughout the justice involved continuum.
- Create healing relationships based on respect, compassion, open and honest communication, active listening, and cultural humility.
- Foster individual choice and selfdetermination.
- Use active listening and empathic skills.
- Communicate genuine emotion and support individuals in identifying and expressing emotions.
- Recognize and use person-centered language.
- Utilize a wellness-focused approach to recovery.
- Support in setting personal goals and assist individuals in making steps towards reaching them.
- Understand the Stages of Change, Recovery Capital, and Recovery Action Planning.
- Offer empathy and validation in addition to offering suggestions and strategies for overcoming challenges.
- Apply and promote selfempowerment and recovery principles including self-advocacy.

 Describe the civil and human rights foundations from which the peer support movement arose, including issues related to prejudice, discrimination, and stigma associated 	 Help individuals identify beliefs and values they hold that work against their recoveries. Support Peers in identifying core values and beliefs that will support
with behavioral health."	 them in their recoveries. Demonstrate consistent support to individuals during times of wellness as well as during challenging times. Demonstrate non-judgmental behavior and listening. Use open-ended questions that connect a person to his/her/their inner wisdom and move through their
	 fears. Communicate from a place of compassion. Use trauma-informed principles and approach to support helping individuals find meaning and purpose in their lives, fulfill valued roles, and engage with their community in a meaningful way. Address internal and external stigma surrounding incarceration, mental health and/or substance abuse. Emphasize strengths and connect to
	 resources. Take into account the person's life stage when providing support.

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice
	Involved
4. Psychiatric rehabilitation skills and	4. Engagement Skills and Interventions
service delivery, and addiction recovery	(knowledge and application of
principles, including defined practices.	Motivational Interviewing techniques;
Valuary	Seeking Safety; role model, de-
Values:	escalation intervention; resources)
 Person-Centered - Peer recovery support services are always directed by the 	Skills that can be assigned to this core
person participating in services. Peer	competency includes:
recovery support is personalized to align	 Remain genuine and non-judgmental.
with the specific hopes, goals, and	Practice unconditional positive regard.
preferences of the individual served and	 Know and utilize techniques that
to respond to specific needs the	support engagement such as
individual has identified to the peer	Motivational Interviewing (MI) and
support specialist.	Seeking Safety.
 Self-Determination - The primary responsibility of Certified Peer Specialists 	 Help individuals identify beliefs and values they hold that work against
is to help individuals achieve their own	their recovery in order to support their
needs, wants, and goals. Certified Peer	recovery.
Specialists will be guided by the principle	Use questions to help individuals get in
of self-determination for all.	touch with the life they want.
Voluntary - Peer support specialists are	 Understand the Cycle of Escalation and
partners or consultants to those they	De-escalation.
serve. They do not dictate the types of	 Use positive behavior supports and contingency menogement
services provided or the elements of	contingency management.Teach emotion regulation skills
recovery plans that will guide their work with peers. Participation in peer recovery	 Model and teach self-control strategies
support services is always contingent on	 Understand skill building techniques
peer choice.	 Use techniques to increase skills that
Psychiatric Rehabilitation Skills and	promote self-efficacy.
Service Delivery utilizes a strengths-	 Partner with other service providers to
based approach.	support recovery.
	 Encourage justice involved individuals to disclose information partaining to
Skills that can be assigned to this core	to disclose information pertaining to arrest, charges, probation/parole
competency include:Recognize the stages of change,	conditions when it supports their
recovery, and wellness.	success plan.
 Recognize signs of distress. 	 Support justice involved individuals
	with abiding by their mandate
	conditions with special attention to

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
 Understand the basic philosophy and principles of psychosocial rehabilitation and substance use recovery strategies. Be able to use dissatisfaction as an avenue for change. Be able to help a Peer articulate, set and accomplish his/her goals, including whole health and wellness goals. Understand the role of healthcare professionals that may be members of an individual's care team, including psychiatrists, psychologists, therapists, primary-care doctors/nurses, specialty-care doctors/nurses, community health workers, case managers, and other professionals. Support individuals in defining spirituality on their own terms. Certified Peers Specialists will keep current with emerging knowledge relevant to recovery, and openly share this knowledge with their colleagues. Know how to assist other healthcare team members to learn about the process of recovery, the concept of resiliency, and the relationship between person-centered, self-directed care and achievement of whole health goals. Social Development Recovery Management skills. Knowledge of Addiction and Brain Chemistry / Pharmacology. Recovery Management skills. Understanding of Co-occurring Disorders. Understand the Harm Reduction model. 	 challenges impacting special populations, such as "290 status" registrant, batterer's intervention program and requirements for registering as violent offender, etc. Encourage justice involved individuals to get involved with supportive networks that can address their criminogenic needs (i.e., AA/NA, Anger management groups, parenting groups, etc.) Embrace true collaboration as an ongoing process and invest in its development to ensure a sustained culture of collaboration. Contribute to the achievement of common goals by giving power and respect to each person's voice, integrating individual differences, resolving competing interests, and safeguarding the essential contribution each makes in order to achieve optimal outcomes. Act with a high level of personal integrity and hold others accountable for doing the same. Demonstrate competence appropriate to his/her/their role and responsibilities.

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
 Motivational Enhancement tools. Identifying one's own strengths and help individuals identify theirs. Distinguishing between sympathy and empathy. Understand learned helplessness; what it is, how it is taught and how to assist others in overcoming its effects Understand the benefits of addressing mental health symptoms and addiction at the same time. Know how to facilitate groups. Recognize that there are multiple pathways to recovery/wellness. Be able to help individuals combat negative self-talk, overcome fears, and solve problems. Be able to help individuals create a Person-Centered Plan. 	

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons – Justice
	Involved
5. Cultural and structural competence	5. Cultural Responsiveness (cultural
trainings.	humility and awareness; historical
	racism and biases; subcultures; conflict
Skills that can be assigned to this core	resolution)
competency include:	
Cultural humility.	Skills that can be assigned to this core
 Recognize and understand your own personal values, culture, and spiritual 	competency includes:
beliefs; how they may contribute to your	 Awareness of your own personal
own judgments, biases, and beliefs	values, culture, and spiritual beliefs;
	how they may contribute to your own

 about others; and how to respond if they inhibit your ability to effectively serve another individual. Knowledge of cultural sensitivity and practice. Define culture, elements of culture, and its impact. Ability to communicate utilizing person first and person-centered language. Recognize different types of cultures. Explain key recovery language and culture concepts. Knowledge of the influence of cultural heritage on individuals and groups. Knowledge of and sensitivity to how judgments, biases, and belie others; and how to respond interfere with your ability to serve another individual (imexplicit biases). Knowledge of stigma and bis surrounding persons with juinvolvement. Have knowledge of the influence of cultural heritage on individuals and groups. Knowledge of and sensitivity to how 	pecialization - 5 – Justice
 Knowledge of and sensitivity to how cultural identity can influence the dynamics in communication. Knowledge of and sensitivity to how cultural identity shapes the helping process. Appreciate, recognize, and respect the personal values, cultural, spiritual beliefs, and practices of peers and their families and how these play a role in achieving their whole health goals. Recognize the importance of a holistic (e.g., mind, body, spirit, environment) approach to recovery/wellness. Be able to describe successful multicultural interactions and explain why the topic is important to peer services. Understand the concept of 'seeking out common ground'. An understanding of structural racism and how it creates disparities in Wealth, Employment, Education, Housing Discrimination, Government Given and the concept of color 	ond if they to effectively (implicit and d biases h justice affluence of oculture that gang culture, uals and sensitivity to influence the cion to support ery. d respect the spiritual oeers and of "seeking support ery. of the impact structural s disparities, ealth, housing ent n, drug matters. of how current racism od recovery

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons – Justice
	Involved
 Immigration Arrests, and Infant Mortality. An understanding of how structural racism impacts health and recovery outcomes for people of color. Recognize the Connections between Behavioral Health Conditions and Trauma, Health Disparities, and Social Inequity. 	 Recognize the connections between behavioral health conditions, trauma, health disparities, and social inequity to support individuals in their recovery. Support an individual with their recovery by interacting with purpose and with a cultural lens, including the use person-centered language. Advocate for multiple pathways to recovery/wellness. Use dignity and respect with all people, no matter ethnicity, race, gender identity, sexual orientation, age, religion, national origin, marital status, political belief, mental or physical disability, or any other preference or personal characteristic, condition or state. Know strategies for working with adults and youth with justice involvement to support individuals in their recovery. Know strategies and be able to work with various subpopulations such as: youth, older adults, persons experiencing homelessness, LGBTQIA+ individuals, persons with chronic or persistent health conditions, and physical and developmental challenges. Know and be able to link individuals to resources and services specific to their intersectional identities.

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Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons – Justice
	Involved
 6. Trauma-informed care. Skills that can be assigned to this core competency include: Understand the core principles of trauma-informed care. Understand the prevalence of trauma and its impact on physical, behavioral, and emotional wellness. Be familiar with the ACE (Adverse Childhood Events) model. Understand cultural considerations and the effect of trauma on how we view our cultural experiences and the lens in which we view the world. Recognize signs of distress. Assist the individual in identifying basic needs. Recognize risk indicators that may affect the individual's welfare and safety. Respond to personal risk indicators to assure welfare and safety. Identify examples of traumatic events and individual responses. 	 <u>6. Trauma Informed Support (historical</u> and contemporary trauma and stigma; building trust in relationships; signs and symptoms of distress; adaptive coping skills) Skills that can be assigned to this core competency include: Have awareness of trauma arising from individuals' criminal justice experiences, including but not limited to: police induced trauma, disparate sentencing, incarceration, threats, intimidation, and stigmatizing labels within incarceration and criminal justice. Understand the impact of environmental trauma and conditioning. Understand the historical and contemporary trauma, marginalization, and oppression populations, including cultural and ethnic minorities, and LGBTQ individuals experience. Understand the prevalence of trauma and its impact on physical, behavioral, and emotional wellness to offer trauma-informed peer services. Be familiar with the ACE (Adverse Childhood Events) model to offer appropriate trauma-informed Peer services.

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons – Justice
	Involved
	 Recognize signs of distress and risk indicators that may affect the individual's welfare and safety and respond appropriately. Support the development of healthy behavior that is based on choice. Teach coping skills of emotional regulation, mindfulness, stress
	reduction, anxiety management,distress tolerance, and relaxationtechniques.Be non-judgmental.

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons - Justice
	Involved
7. Group facilitation skills.	No additional information is identified in
	this section.
Skills that can be assigned to this core	
competency include:	
 Understand the difference between 	
treatment goals and recovery goals and	
be able to create and facilitate a variety	
of group activities that support and	
strengthen recovery.	
 Describe, select, and appropriately use 	
strategies from accepted and culturally	
appropriate models for group	
counseling.	
 Understand how to facilitate peer 	
support/self-help groups.	
 Know how to facilitate a Recovery 	
Dialogue.	

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons - Justice
	Involved
 8. Self-Awareness and Self-Care. Skills that can be assigned to this core competency include: Recognize the importance of self-care. Develop self-care skills and coping practices for helping professionals. Know the importance of ongoing supports for overcoming stress in the workplace. Know resources to promote personal resilience. Understand burnout and using self-awareness to prevent compassion fatigue, vicarious trauma and secondary traumatic stress. Strengthen social skills and healthy social networks including peer and natural support systems. Be able to discuss their own tools for taking care of themselves. Learn to respond appropriately to personal stressors, triggers and indicators. Understand the dynamics of power, conflict and integrity in the workplace. Anticipate and avert or safely manage any re-experience of symptoms of their own challenge(s) to ensure continued wellness. Develop a working knowledge of the concepts of "activation" and "self-management" of whole health goals. 	 7. <u>Self-Awareness and Self-Care</u> (compassion fatigue and burnout; hobbies; personal therapy; community care) Skills that can be assigned to this core competency includes: Recognize the importance of self-care and activate self-care skills and coping practices for helping professionals. Know the importance of ongoing support for overcoming stress in the workplace. Know resources to promote personal resilience and incorporate these into daily life. Understand burnout and use self- awareness to manage compassion fatigue, vicarious trauma and secondary traumatic stress. Strengthen social skills and healthy social networks including peer and natural support systems. Be able to discuss their own tools for taking care of themselves to support others in their recoveries. Learn to respond appropriately to personal stressors, triggers and indicators. Use tools & techniques for entering "triggering" environments and create plans for potentially triggering situations prior to them occurring.

Madi Cal Poor Support Specialist	Core Competencies for Specialization
Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons - Justice
	Involved
	 Understand the dynamics of power, conflict and integrity in the workplace to maintain wellness. Anticipate and avert or safely manage any re-experience of symptoms of their own challenge(s) to ensure continued wellness. Develop a working knowledge of the concepts of "activation" and "selfmanagement" to maintain wellness. Respond to any setbacks on their recovery journey as an opportunity for learning additional techniques or strategies to achieve and maintain their whole health goals. Conduct themselves in a manner that fosters their own recovery.

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons – Justice
	Involved
9. Co-occurring disorders of mental health	8. Co-occurring disorders of mental
and substance use	health and substance use (co-occurring
	disorders; drug use and treatment;
Skills that can be assigned to this core	recovery principles and harm reduction
competency include:	models; recovery capital principles;
 The ability to promote hope, the potential for change, and personal 	community resources; care coordination)
empowerment.	Skills that can be assigned to this core
 The ability to create healing relationships 	competency include:
based on respect, compassion, open and	 Understand the vulnerability of
honest communication, active listening,	individuals with a history of mental
and cultural humility.	illness or substance use who've been
 How to foster individual choice and self- 	recently released from corrections.
determination.	,

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons – Justice Involved
 Use active listening skills. Use empathic listening skills. Communicate genuine emotion. Recognize and use person-centered language. Define the concept of a wellness-focused approach to recovery. Have a basic knowledge of treatment approaches such as Medication Assisted Treatment (MAT) and Medication Assisted Recovery (MAR). Understand the prevalence of trauma in the lived experience of people with co- occurring disorders. Meet people where they are. Understand Harm Reduction. Be able to communicate their lived experience in a way that is supportive. Peers support Peers in whatever their goal is. Understand Recovery Capital Understand Recovery Action Planning. Have a basic understanding of the Disease Model of Addiction and the difference between prevention, treatment, and recovery. Understand Recovery Management Planning to support individuals with life domains. Know the science of addiction and the history of addiction. Embrace all pathways to recovery. Identify your own triggers and actively manage your recovery. Develop and maintain your own support system. 	 Understand the Stages of Change to support with identifying and obtaining goals. Knowledge of available substance use disorder services, including Medication Assisted Treatment (MAT) services (i.e., counseling and medications for treatment of alcohol, opioid, and opioid overdose). Foster individual choice and self- determination. Have a basic understanding of the Disease Model of Addiction and the difference between prevention, treatment, and recovery. Understand harm reduction models and recovery action planning to support recovery. Understand recovery capital" principles (internal and external resources). Provide peer support services even if individuals are not actively engaged in treatment. Demonstrate consistent support to individuals during times of wellness as well as during challenging times. Support peers to be part of recovery groups and communities to stay active and around others in recovery. Use questions to help individuals get in touch with the life they want and help identify steps to creating them. Assist individuals in recognizing the effect of substance abuse on life challenges and consequences of continued use. Provide education regarding warning signs, symptoms, and progression of substance use disorders.

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons – Justice Involved
 Conduct yourself in a manner that fosters your own recovery. 	 Be familiar with relapse prevention strategies to support the prevention of recidivism. Provide education on how substance use challenges affect self, family, and community. Be able to help individuals navigate treatment services and recovery supports. Recognize the importance of a holistic (e.g., mind, body, spirit, environment) approach to recovery/wellness to support individuals in their recovery. Partner with other service providers.

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons - Justice Involved
<u>10. Conflict resolution.</u>	No additional information is identified in
	this section.
Skills that can be assigned to this core	
competency include:	
 Develop effective communication skills. 	
 Develop conflict resolution skills. 	
 Develop problem-solving skills. 	
 Understand the dynamics of power, 	
conflict, and integrity in the workplace,	
 Understand the concept of 'seeking out 	
common ground'.	

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
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 Professional boundaries and ethics. Skills that can be assigned to this core competency include: The role of consumer peer support specialists is to support other consumers through shared lived experience. The role of family peer support specialists is to support other family members through shared lived experience. The role of peers or family members is to use their experience to role model resiliency and recovery to their peers. Understand how to establish, negotiate, and maintain appropriate interpersonal limits and boundaries that are necessary to promote effective peer support services. Understand the Peer Support Specialists' scope of service (i.e., know what you can and cannot do as a credentialed Peer Support Specialist). Conduct self-evaluations of professional performance applying ethical, legal, and professional standards to enhance self-awareness and performance. Recognize situations outside the competencies of a Peer Support Specialist. 	 9. Professional Boundaries and Ethics (code of ethics for peer specialists; laws governing confidentiality; mandate reporting and legal requirements; conflict resolution) Skills that can be assigned to this core competency include: Adhere to Code of Ethics for certified Medi-Cal Peer Support Specialists. Perform all job duties in accordance with federal and state rules and regulations and published code of ethics and professional conduct for credentialed Peer Support Specialists. Understand legal requirements as a Mandate Reported of abuse and neglect. Adhere to professional obligations/responsibilities and limits of the certified Medi-Cal Peer Support Specialist role. Recognize situations outside the competencies of a certified Medi-Cal Peer Support Specialist. Use supervision to assure individual is appropriately served (i.e., advocacy, education, confidentiality, skills development, boundary setting, etc.). Recognize and maintain professional and personal boundaries. Establish and maintain a peer relationship rather than a hierarchical relationship.

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons - Justice
•	Involved
	 Demonstrate respect and non-
	judgmental attitudes toward
	individuals in all contacts with
	community professionals and
	agencies.
	 Maintain confidentiality of individual
	information in written and oral
	communications in accordance with
	confidentiality laws, including Health
	Information Portability and
	Accountability Act (HIPAA) and 42
	C.F.R. Part 2.
	 Understand how to establish, negotiate, and maintain appropriate
	interpersonal limits and boundaries
	that are necessary to promote
	effective peer support services.
	 Maintain boundaries and resist the
	temptation to partner with individuals
	"against the system", especially in the
	face of perceived or actual injustice.
	Similarly, Peer Support Specialists do
	not partner with the "system" against
	the individual, or act as an agent of
	the system.
	 Conduct self-evaluations of
	professional performance applying
	ethical, legal, and professional standards to enhance self-awareness
	and performance.
	 Never intimidate, threaten, harass,
	use undue influence, physical force or
	verbal abuse, or make unwarranted
	promises of benefits to the individuals
	they serve.
	 Communicate personal issues or
	concerns, as appropriate, with

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons - Justice Involved
	 supervisors that negatively impact the peer worker's ability to perform job duties. Appropriately utilize supervision and consultation regarding issues that arise and that may interfere with the ability to effectively perform job duties. Use organizational/departmental chain of command to address or resolve issues. Recognize and address personal and institutional biases and behaviors. Maintain current, accurate knowledge of trends and issues related to wellness and recovery. Maintain high standards of personal conduct that fosters recovery. Do not enter into dual relationships or commitments that conflict with the interests of those served. Do not use unprescribed or illegal substances under any circumstance. Do not accept gifts of significant value from those served.

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
<u>12. Preparation for employment</u> <u>opportunities, including study and test-</u> <u>taking skills, application and résumé</u> <u>preparation, interviewing, and other</u> <u>potential requirements for employment.</u>	No additional information is identified in this section.
 Skills that can be assigned to this core competency include: Know community resources for employment skills development. Be familiar with how to transition from Social Security and other disability benefits. Peers assist, guide, and support in developing education and employment skills as a Peer. How to use shared experience to leverage social capital and networking. Preparation for employment opportunities, including study and test-taking skills, application and résumé preparation, interviewing, and other potential requirements for employment. 	

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
 <u>13. Safety and crisis planning.</u> Skills that can be assigned to this core competency include: Understand basic de-escalation 	10. <u>Safety and Crisis Planning (</u> crisis evaluation and planning; risk assessment; protective factors; emotion regulation; power dynamics)
techniques.	Skills that can be assigned to this core competency includes:

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
 Recognize various crisis and emergency situations. Recognize and respond to risk indicators to assure welfare and safety. Recognize signs of distress and threats to safety among peers and in their environments. Understand basic suicide prevention concepts and techniques. 	 Practice non-judgmental behavior. Use effective communication, conflict resolution, and problem-solving skills. Recognize and respond to various risks, crisis, and emergency situations. Understand and utilize de-escalation techniques and provide reassurance to peers in distress. Identify indicators that the individual may be re-experiencing symptoms of his or her condition(s) and provide early intervention strategies to avert crisis and/or the need for intensive services (escalation cycle). Recognize risk indicators that may affect the individual's welfare and safety. Understand and utilize the concept of 'seeking out common ground'. Be able to personally deal with conflict and difficult interpersonal relations. Demonstrate consistency by supporting individuals during ordinary and extraordinary times. Recognize signs of distress and threats to safety among individuals and in their environments. Understand and practice risk assessment, suicide prevention, and safety planning. Take action to address distress and/or crisis using knowledge of local

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
	 resources, treatment, and resources to support a person's recovery. Assist individuals to develop and activate self-management plans, advanced directives, relapse prevention strategies, and crisis prevention strategies. Report any suspicions of neglect or abuse.

Medi-Cal Peer Support Specialist Core Competencies for Specializat	ion -
Core Competencies Working with Persons - Justice	}
Involved	
14. Navigation of, and referral to, other 11. Community Reintegration Support	
services. (Sequential Intercept Model; crimi	nal
justice system continuum; behavio	
Skills that can be assigned to this core health delivery systems; client right	ts
competency include: and other legal protections;	
Develop and maintain up-to-date employment and vocational support	ort;
information about community resources goal setting)	
and services.	
 Have a basic understanding of mental Skills that can be assigned to this core 	2
health and substance use challenges and competency include:	
 the behavioral health system. Develop a working knowledge of Have a basic understanding of mediate the system. 	ontol
available healthcare resources to help health and substance use challen	
individuals navigate and choose between and the behavioral health system	-
options.	
 Have the ability to assist in establishing within the behavioral health deliv 	-
support systems and interfacing with systems and across other service	,
agencies, organizations, and groups. delivery sectors (i.e., physical hea	lth,
Collaborate with individual to identify, child welfare, courts,	-
link, and coordinate choices with probation/parole, community	
resources. resources, etc.).	

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
15. Documentation skills and standards.	No additional information is identified in this section.
 Skills that can be assigned to this core competency include: Understand current documentation requirements for submitting bills to Medi-Cal. Understand the concept of accountability. Understand and follow Mandatory Reporting requirements. Demonstrate a basic knowledge of medical language and chart/record documentation standards to communicate effectively with members of the care team and help the individual understand clinical situations and/or terminology. 	

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
<u>16. Confidentiality.</u>	No additional information is identified in
	this section.
Skills that can be assigned to this core	
competency include:	
 Understand the Health Insurance 	
Portability and Accountability Act (HIPAA)	
 Understand Substance Abuse 	
Confidentiality rules (42 CFR Part 2).	
 Understand basic federal, state, 	
employer regulations regarding	
confidentiality.	

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
<u>17. Digital literacy</u>	No additional information is identified in this section.
 Skills that can be assigned to this core competency include: Understand digital platforms that can be used for service delivery, benefits acquisition, and resource connections. Understand digital privacy protections. 	

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
None	 <u>12. Recidivism Risk Factors</u> (criminogenic needs; Sequential Intercept Model; impact of trauma; resources; navigation barriers to integration) Skills that can be assigned to this core competency include:
	 Understand criminogenic needs as they relate to recidivism. The eight most significant criminogenic needs are: antisocial behavior; antisocial personality; criminal thinking; criminal associates; dysfunctional family;

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
	 employment and education; leisure and recreation; and substance abuse. Understand how trauma can correlate with substance use (including self- medication) and criminal behavior. Understand how environmental factors such as their community may influence relapse or criminal behavior. Understand how mental illnesses associated with mania, extreme paranoia or hallucination may increase chances of law enforcement contact and incarceration. Discuss risks and protective factors that influence a person's behavior. Teach skills that impact criminogenic needs. Share and role model own changes in own criminogenic thinking and behaviors.

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
None	13. Community Reintegration Support (Sequential Intercept Model; criminal justice system continuum; behavioral health delivery systems; client rights and other legal protections; employment and vocational support; goal setting)
	competency include:

Medi-Cal Peer Support Specialist	Core Competencies for Specialization -
Core Competencies	Working with Persons - Justice
core competencies	•
	 Involved Provide a safe, non-judgmental space to persons in the early stages of reentry. Support individuals to have accountability. Assist individuals with understanding and navigating the criminal justice system. Be able to constructively partner with support team. Provide aid, support, and motivation for meeting required mandates attached to any processes in the entire continuum of criminal justice involvement. Peer Support Specialists are not agents of the criminal justice system, and do not act as against the individual served Understand the Sequential Intercept Model and principles. Evaluate the effectiveness of interventions at various points of contact. Help reduce the time individuals stay in jail/prison through support, advocacy, and care coordination. Help people to negotiate and minimize continuing criminal sanctions through coaching, skills development, and role modeling as they make progress in recovery and meet criminal justice obligations. Provide information on the rights and responsibilities of discharged offenders and on satisfying criminal justice system requirements and conditions (probation, parole, etc.).

Medi-Cal Peer Support Specialist Core Competencies	Core Competencies for Specialization - Working with Persons - Justice Involved
	 Provide practical support by accompanying the person to initial probation meetings or treatment appointments. Know succinct clearances and restrictions on contact with peers on parole or previously incarcerated.

Summary of Comparative Analysis of Core Competencies for Working with Persons who are Justice Involved